



ENTERPRISE EXCELLENCE

We are a Customer focused Organization, providing consistent Quality Products and Services in a Timely manner. We are committed to Managing Risk and Delivering Exceptional Performance while Protecting our People, the Environment and Assets in our Operations.

This is demonstrated by our obligation to:

Leadership and Commitment: ensure that Management are accountable and demonstrate effective leadership to achieve our business goals within the framework of our Management Systems.

Engagement of People: openly communicate, consult and encourage participation with our stakeholders *including workers and workers representatives* to ensure an understanding of our policies, standards, risks, systems and performance.

Customer Satisfaction: consistently provide product and services that conform to customer requirements, meet statutory, and regulatory requirements and enhance customer satisfaction.

Corporate Social Responsibility: monitor the social and economic environment where we operate and create a positive impact on these communities.

Compliance Obligation: comply with all relevant legislation, standards, codes of practice related to QHSE, licensor, customer, *legal* and other requirements pertinent to our operations.

Risk-Based Thinking: determine the risks that could cause the management system and processes to deviate from planned results and manage them by implementing preventive controls.

Prevent Injury and Ill-health: prevent incidents, injury and ill health to our people, by providing and maintaining equipment, machinery *and safe systems of work for handling, storage and transportation of hazardous substances and heavy equipment.*

Incident reporting and investigation: encourage reporting of incidents, near misses, failures, *risk and opportunities to* ensure that investigations are done, learnings are implemented to prevent recurrence and our management system is improved.

Crisis management: implement systems and contingency plans for emergency situations to assure Business Continuity.

Training and Competence: provide our employees with the appropriate QHSE, technical/operational training to ensure competence and deliver exceptional job performance.

Environment: protect and preserve the environment by implementing industry best practices to minimize the creation of adverse aspects and waste from our activities, products and services.

Asset Management: maintain the integrity of our assets through an effective Asset Management System and operate our business through a structured process-based system to improve overall performance.

Information Security System: protect *the confidentiality and integrity of* all information assets from threats that are deliberate or accidental, internal or external by implementing and maintaining an Information **Security** Management System.

Improvement: enhance our management system through the proactive identification and implementation of improvement opportunities.

We recognize that to achieve operational excellence and long-term success we must have the commitment, cooperation and involvement of all stakeholders.



15-Jul-21

Blane De Freitas
Managing Director